



## Social Security Administration

### Why is the Social Security Administration using HealthPort's health information management solutions?

Our health information management solutions help the Social Security Administration (SSA) improve the way disability requests are processed. HealthPort signed a national contract in April 2005 to prototype a unique electronic delivery process specifically designed to accommodate the needs of the SSA in their efforts to advance the use of the electronic patient record. This also allows the SSA to establish the most efficient means to transfer health information to and from HealthPort member facilities.

HealthPort is the only release of information (ROI) company to have such a contract and is the largest single vendor delivering medical records to SSA state entities. We currently deliver over two million requests annually to SSA entities throughout the U.S., and approximately 13% of their total volume are provided electronically.

### Benefits of Utilizing the HealthPort Process

- Interfaces seamlessly with paper and electronic health record systems to securely process ROI requests and maintain a paperless environment
- You can be certain that your medical record releases are being handled with the highest level of security and in full compliance with the SSA electronic program
- Your medical record releases will be delivered to SSA entities in the most expedient manner with typical delivery times within 24 hours of scanning at the member site
- Disability applicants will have their medical records delivered to SSA electronically, which increases the efficiency of the disability application process, potentially leading to quicker results

