



## Remote ROI: Securely and Efficiently Accessing Health Information

### Maximize Your EHR for Release of Information

While your hospital or physician practice may be experiencing declining reimbursements and increasing regulatory pressures, HealthPort continuously strives to deliver services that increase efficiencies and improve financial performance while maintaining the highest levels of security and quality.

We understand that many factors affect the profitability of your organization including:

- Staff productivity
- Efficient processes in clinical and administrative areas
- Implementing technology to automate and facilitate clinical and administrative functions
- Incentives and penalties related to levels of compliance with regulations
- Maximum use of valuable square footage in your facility for the most profitable functions
- Patient satisfaction and retention

With these factors in mind, HealthPort created a Remote Release of Information (ROI) option for hospitals and practices with a fully-functional EHR. Through this service:

- A HealthPort field representative no longer visits your office in person or uses valuable office space while accessing and gathering requested health information.
- A dedicated staff member with read-only access checks your EHR request queue multiple times each day (or responds to fax requests) from a centralized location in Alpharetta, Georgia and begins the release of information process without delay.

### Financial Benefits of Remote ROI:

- Reallocate staff and space to revenue-producing functions
- Eliminate provider intrusion of outside release of information staff
- Reduce printing and mailing costs associated with fulfilling health information requests
- Improve patient satisfaction with faster turnaround times in responding to record requests
- Ensure receipt of incentives for meeting Meaningful Use requirements in a timely manner
- Efficiently manage influx of requests related to various audits
- Avoid breach penalties by ensuring your release of information process is handled securely

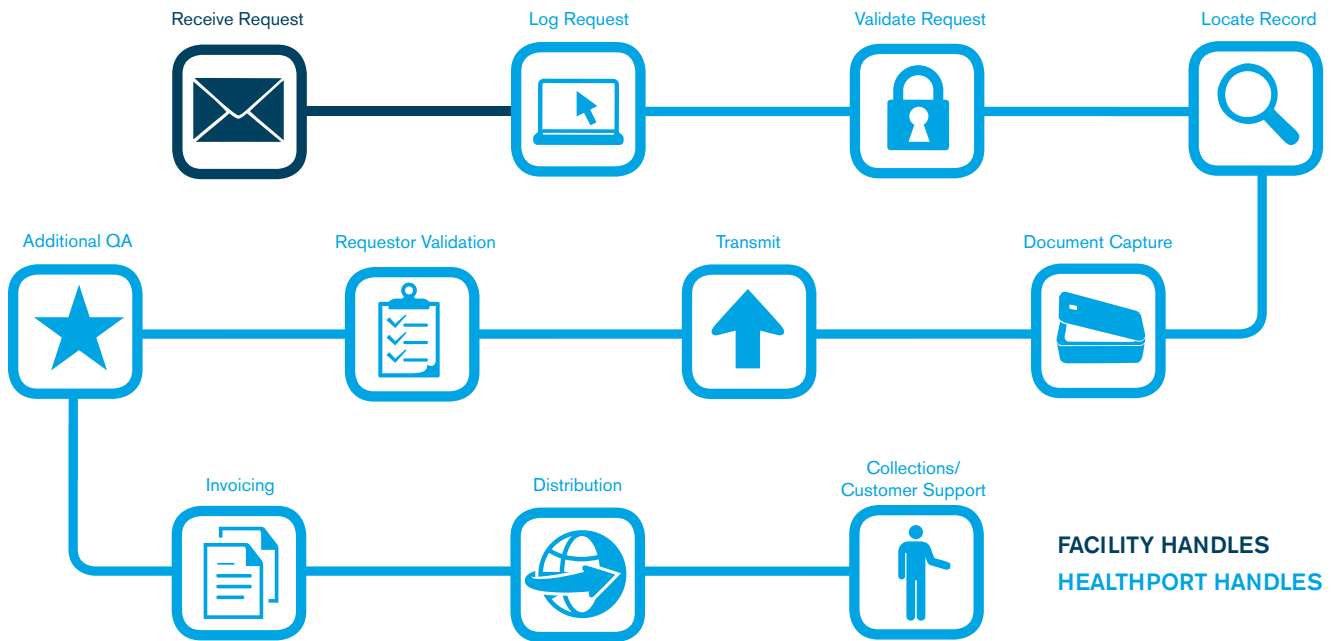
- Meaningful Use and audit-related requests are prioritized and fulfilled first to ensure compliance with tight deadlines.
- Your facility, regardless of size or type, will be implemented quickly and can transfer the release of information function to HealthPort immediately.

### Meaningful Use and Release of Information

Responding to 50% of patient requests for electronic delivery of medical records within three business days is a core requirement for meeting Meaningful Use. With Remote ROI we can maximize use of your EHR and ensure your hospital or practice has an effective process in place to meet the strict deadlines mandated to meet Meaningful Use thresholds.

### Compliance Expertise and System Security

HealthPort is the authority on the compliant exchange of protected health information and serves more than one-third of the hospitals and 8,000 physician practices and clinics nationwide. Our staff is HIPAA-trained and continually educated on changing regulations by our in-house legal and compliance team. Our technology and process exceed HIPAA guidelines and regularly undergoes system security testing. HealthPort is a SAS 70 Type 1 and SSAE 16 SOC 1 certified vendor and annually passes extensive penetration testing. As a business associate, HealthPort insulates our customers against breaches making security and compliance our number one priority.



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