



## HealthPort AudaPro™: Powerful Web-based Audit Management Tool

We understand the daily challenges associated with audit management. That's why we created AudaPro, our comprehensive audit management technology tool to help you mitigate the stress related to managing the many audits that negatively affect your revenue. AudaPro provides the process and technology to streamline audit requests and appeals management and tracking for MICs, MACs, RAC, private audits and more.

AudaPro gives you the ability to automate, manage and track the entire audit process with a user-friendly, easy to understand interface. You'll gain transparency into dollars at risk of audit take-backs and protect revenue. When integrated with HealthPort Release of Information, the use of AudaPro will speed audit related request delivery and eliminate technical denials.

With AudaPro, you can:

- Integrate records mailing and tracking with one tool
- Monitor every audit request that comes in the door
- Ensure the ability to track and send records
- Streamline how the records are moved through the system between case managers, auditors and ROI staff
- Achieve a streamlined and error free workflow
- Save precious resources like time and revenue

Manage these audits  
and more:

- MIC
- ZPIC
- PERM
- MAC
- CERT
- QIO
- RAC



## ■ **USER-FRIENDLY** FUNCTIONALITY

- Easily manage all types of audits
- Quickly check for conflicting audits
- Seamlessly manage disputes
- Report on all your audits allowing you to save time and most importantly, save your revenue

## ■ **INTEGRATED ROI**

*The leader in release of information is the right choice for audit management*

Our skilled, professional ROI staff, who possess a strong acumen for the legal rights of the patient, and state-of-the-art technology, featuring automated workflow and escalation management, make HealthPort the industry leader in ROI services and the right choice for audit management. With integrated release of information capability, HealthPort AudaPro allows for a deeper level of records management to ensure that timelines are tracked and dates are never missed.

As the largest provider of release of information services, we also provide our clients with superior HIPAA-compliant record management and processing, knowledgeable staff, automated release of information management tools and a seamless interface with an electronic health record.

# AudaPro Features and Benefits

Federal Preset Audits	Pre-defined, ready to use federal audits (RAC, MAC & CERT), allow you to quickly begin managing the audit and appeals process. In addition, the user- friendly format will allow you to start protecting your revenue immediately.
Audit Wizard	User-friendly Wizard to guide you through the process of building audits that fit your exact needs. You can customize audit entry information and set up rules around due dates and appeals.
Audit Type Management	Logical grouping methodology will allow you to better understand how each group of audits is affecting your revenue. Organize your audits by type into pre-defined categories.
Detailed and Drill Down Dashboards	Financial dashboards give you a complete view of all audits or you can “drill down” to a particular audit type which allows you to see potential lost revenue and create the appropriate report, quickly and easily.
Audit Conflict Management	Audit Conflict makes you aware of a potential conflict. Provides the ability to track (or be notified of) conflicting audits, saving you valuable time and effort. If a particular record was previously audited by another government entity, then it is no longer eligible for a RAC audit.
Dispute Management	Disputes can be easily logged and tracked via the dispute tab. Dashboard tracking and reporting to facilitate the management of a dispute lifetime.
Data Imports	Import claims and remittance data to auto-populate many of the data fields to save keystrokes and improve accuracy.
Extension Request	Track extension requests and ensure that dates are not missed with updates and automatic due dates.
Robust Custom Report Capability	Allows for the creation of reports specific to a given audit or to all audits, for a complete and comprehensive view.
Request History	The ability to view a complete picture of all requests associated with a particular audit. A complete audit trail for optimum HIPAA compliance.
Record Management (ROI request management)	ROI View and Approve allows you to easily view, approve or disapprove every record before it goes to the appropriate audit entity. This enables you to increase the instances of a positive response by ensuring the records contain everything necessary before releasing the chart.
Appeals Tracking and Deadline Management	Appropriate dates associated with appeals will map out automatically, and you will receive alerts to eliminate missed appeals deadlines.
Custom Email Alerts	Assign requests and set up emails to facilitate workflow and meet deadlines.
Communication Management	Send emails to any user in the system, to assign requests to groups or individuals for optimal communication across your continuum.

## HEALTHPORT **RACPRO™**

We understand the challenges associated with reporting, tracking and managing the growing number of recovery audit contractor (RAC) audit requests. *RACPro*, a component of HealthPort *AudaPro*, offers an efficient way for hospitals to manage the chaos of medical record requests, coding, billing, medical necessity reviews and paperwork brought on by RACs.

There are many challenges associated with the RAC process, including:

- Preparedness and education of staff
- Lack of clerical support to locate, photocopy and respond to RAC requests
- The inability to efficiently track RAC cases and outcomes
- Rebuttal and appeals processing delays
- Lost revenue as Medicare recoveries climb

The ability to present the facts and figures and know where you stand on a daily basis, what's pending, what's been paid and what's at risk is critical. HealthPort *RACPro* will help you meet these goals and stay ahead of the curve.

No matter how many records are being requested, HealthPort *RACPro* can handle it with fully integrated release of information services. With *RACPro*, you are prepared to maintain your normal workload and thrive under RAC burdens.

